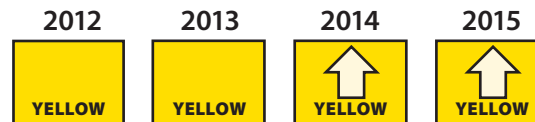


# Washington's Commitment

## Developmental Disabilities Administration:

### YARDSTICK

Be the national leader in: Providing a safe, high-quality array of home, community and facility-based residential services and employment supports.



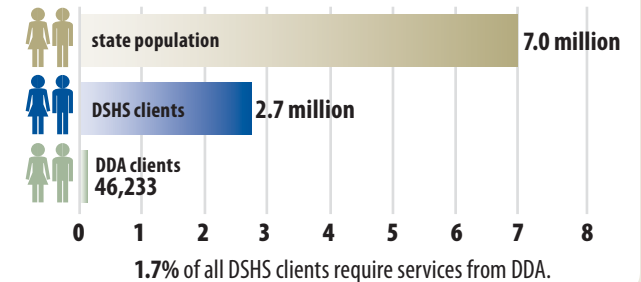
### Measuring up Washington

	2012	2013	2014	2015	
Provide safe, high-quality supports for individuals	YELLOW	YELLOW	YELLOW (Upward Arrow)	YELLOW (Upward Arrow)	A quality system is in place and efforts continue to strengthen it.
Provide an array of supports for individuals living in their own homes	GREEN (Star)	GREEN (Star)	GREEN (Star)	GREEN (Star)	The exceptional DSHS Home and Community programs benefit clients with a person-focused program. A new program is targeted to better transition clients out of state residential facilities.
Provide community-based services for individuals	RED	RED	YELLOW	YELLOW (Upward Arrow)	Five thousand additional clients are poised to receive services.
Provide quality services in facilities	RED	RED	RED	YELLOW (Upward Arrow)	Nursing facilities are now successfully providing "specialized services". New quality assurance systems, staffing and training are rapidly increasing the quality of state residential facilities.
Provide employment supports for individuals	GREEN (Star) / YELLOW	GREEN (Star) / YELLOW	GREEN (Star) / YELLOW	GREEN (Star) / YELLOW	Supported employment programs were ranked by United Cerebral Palsy League as the best in the nation; however, thousands lack services.

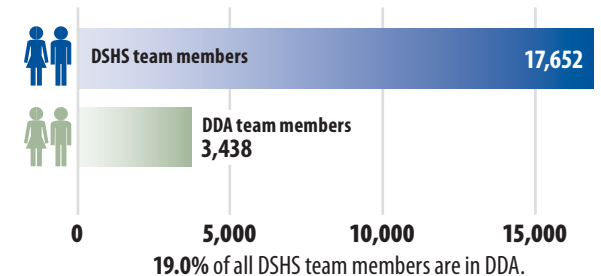
The summary evaluations are denoted by color as follows: green equates to strong performance and service in the area, yellow to areas of concern or unmet need, or both, and red to serious concern or serious unmet need, or both. Where there is a positive movement it is denoted by an upward arrow and where we have achieved national leadership it is indicated by our coveted gold star. Some measures are new in the 2015-2017 strategic plans. For these measures preliminary color codes have been established in muted colors, however, they are necessarily subject to change as more data becomes available.

## DSHS Client Services

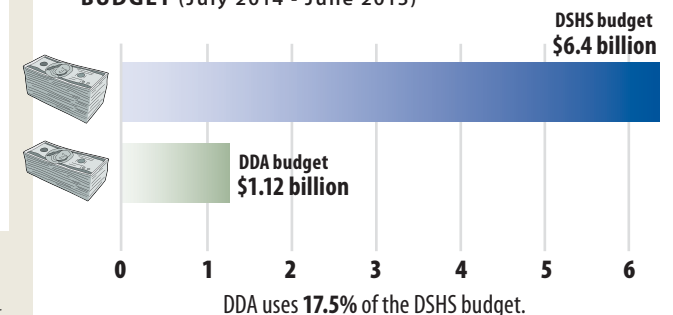
### CLIENTS SERVED (between July 2013 - June 2014)



### NUMBER OF TEAM MEMBERS (as of June 30, 2015)



### BUDGET (July 2014 - June 2015)



# Washington's Progress

## Developmental Disabilities Administration

### Provide safe, high quality supports for individuals

	2012	2013	2014	2015	
Provide timely assessments	GREEN	GREEN	GREEN	YELLOW	Individual health and welfare needs are consistently being identified in a timely manner.
Increase client community engagement and habilitation				New in 15-17 plan YELLOW	High levels of community engagement provide opportunities for learning and new experiences.
Support work force diversity and inclusion				New in 15-17 plan YELLOW	By including all perspectives, we are at our best, and through cultural sensitivity we can optimally serve our clients.

### Provide an array of supports for individuals living in their own homes

	2012	2013	2014	2015	
Increase community supports	↑ YELLOW	↑ YELLOW	↑ YELLOW	↑ YELLOW	Individuals access services and resources that meet their needs and participate in activities, routines, and relationships common to most citizens.
Increase access to home and community-based services from Residential Habilitation Centers				New in 15-17 plan YELLOW	Individuals residing in Residential Habilitation Centers have access to services in their homes and communities.

### Provide community-based services for individuals

	2012	2013	2014	2015	
Increase access to home and community-based services	↑ YELLOW	↑ YELLOW	↑ YELLOW	↑ YELLOW	Individuals prefer to receive services in their homes and communities, which is the most efficient and cost effective way to provide services.
Communication with clients, families and providers	↑ YELLOW	↑ YELLOW	GREEN	GREEN	Clients, their families, and providers are receiving more timely information.

### Provide quality services in facilities

	2012	2013	2014	2015	
Improve safety of individuals experiencing mental health crisis				New in 15-17 plan YELLOW	Individuals live safely in environments common to other citizens with reasonable supports to protect their safety while promoting community inclusion.
Reduce length of stay duration at RHCs				New in 15-17 plan YELLOW	Reprioritize resources used in Residential Habilitation Centers for short-term stays for better system response to individuals in crisis.
Timely processing of specialized service requests				↑ New in 15-17 plan YELLOW	Individuals with intellectual disabilities or related conditions maintain or increase functional skills and connections to their communities while receiving nursing facility services.
Improve quality of services at RHCs				↑ New in 15-17 plan RED	Individuals receive quality services that promote choice, independence, and freedom from restriction.

### Provide employment support for individuals

	2012	2013	2014	2015	
Increase client employment	↑ YELLOW	↑ YELLOW	↑ YELLOW	↑ YELLOW	Increasing access to employment allows individuals to more fully participate as contributing members of society.